

Standard Terms and Conditions of Sale ("T&C")

for Synthomer Specialty Chemicals SAS



1. Definitions

Terms used in these T&C have the following meanings:

- "**Buyer**" : means professional clients, acting within the scope of their professional activity, to which Seller offers and sells its Goods and, if applicable, its Services;
- "**Contract**" : means the agreement entered into between the Parties including Order Confirmation and the T&C;
- "**Goods**" : means the chemical products manufactured and supplied by Seller to Buyer;
- "**Order**" : means Buyer's offer to purchase Goods and/or Services;
- "**Parties**" : means jointly Seller and Buyer;
- "**Seller**" : means the company Synthomer Specialty Chemicals SAS, simplified joint stock company "*société par actions simplifiée*", registered with the Le Havre register of trade and companies under n°343 139 325.
- "**Services**" : means the technical services ancillary to the supply of Goods offered and supplied by Seller.

2. Purpose – enforceability

- 2.1 The purpose of the T&C is to define the terms and conditions under which Seller manufactures and/or supplies Goods and/or Services to Buyer. The manufacture and/or supply of Goods and/or Services are exclusively governed by the Contract, to the exclusion of any other document. Any clause to the contrary is unenforceable. The T&C shall prevail over any document provided by Buyer and in particular over its general terms and conditions of purchase.
- 2.2 The T&C are systematically sent or given to each Buyer to enable it to place an Order, in any event at time of price offer for the Goods and/or Services.
- 2.3 The applicable T&C are those given to Buyer with Seller's price offer. Seller reserves the right to modify the T&C at any time and without notice.

3. Offers

- 3.1 Offers of Goods and/or Services are valid for the entire period of validity of commercial documents, subject to the availability of the Goods and/or Services.
- 3.2 Seller reserves the right to make any changes to specifications and content of Goods and/or Services for any reason whatsoever or to withdraw Goods and/or Services from its offers. These modifications and/or withdrawals may be made at any time without prior notice, including after the Order Confirmation has been issued if these modifications:
 - result from compliance with any safety, performance or other statutory or standards, texts or regulations applicable to Goods and/or Services without Seller's liability being engaged and/or;
 - do not materially alter the quality of the Goods, and Buyer will not be entitled to reject the Goods, by reason of such changes.

4. Order process

- 4.1 Seller's quotations are non-binding invitations to Buyer to submit a binding offer. It is hereby specified that quotations do not constitute recommendations by Seller to Buyer who remains solely responsible for the choice of Goods and/or Services.
- 4.2 Seller reserves the right to refuse all or part of the Orders:
 - in case of unavailability of Goods and/or Services;
 - if it concerns non-standard Goods and/or Services not agreed upon by the Parties;
 - in the event of a dispute between the Parties regarding a previous order and/or payment of invoices;
 - if Buyer have used Goods and/or Services improperly following a previous order;
 - if Buyer have a business competing with that of Seller and would use or would have use Goods and/or Services for the sole purpose of developing its business and/or goods and services competing with those offered by Seller.
- 4.3 The Contract is concluded by Seller accepting Order either in writing or by delivery of the Goods, whichever occurs first ("**Order Confirmation**").
- 4.4 Subject to Clauses 5.5 and 7.3, after Order Confirmation, Buyer may not cancel, postpone or vary an Order except with Seller's written consent. Seller may modify, cancel and/or postpone the Order at any time prior to delivery in any event subsequent to Order Confirmation that prevents execution of the Contract under normal conditions, in particular in the event of changes in the standards, texts and/or regulations of any kind whatsoever, applicable to all or part of Goods and/or Services or in any Force Majeure Event as set forth in Clause 13 of T&C.

5. Prices and payment

- 5.1 The price for the Goods will be the price as referred to in the Order Confirmation ("**Price**") and, unless otherwise agreed in writing, is exclusive of:
 - 5.1.1 Any costs of insurance, carriage and delivery of the Goods;
 - 5.1.2 Taxes (including VAT), import duties, customs fees, or levies (as applicable).
- 5.2 Where any sale of Goods would be eligible for exemption from VAT (or its equivalent), Seller shall apply such exemption. Buyer shall promptly provide all information reasonably requested by Seller in connection with evidencing its eligibility for exemption, including written proof of export. **If such information is not provided within 15 working days (in France) ("Business Days"), Seller shall charge VAT (or equivalent) in addition to the Price. Buyer shall indemnify Seller and its affiliates against any liabilities, damages, losses and/or costs arising in connection with any failure by Buyer to comply with its obligations under this clause and any VAT (or equivalent) assessments relating to the sale of the Goods including, but not limited to, penalties and interest for late payment.**
- 5.3 The charges for the Services (if any) will be included in the Price.
- 5.4 Seller reserves the right up to the actual delivery date to vary the Price, by written notification to Buyer, to take account of:
 - 5.4.1 any increase in labour, materials and other manufacturing costs, any increase in or new taxes and

- 5.4.2 any increase in rates of exchange; and/or
 - 5.4.3 any variation in the Specification (as defined in Clause 9.3.1); and/or
 - 5.4.3 any change in delivery dates which results in an increase in the cost to Seller; and/or
 - 5.4.4 any extra expense resulting from Buyer's Delivery Information or failure to provide the Delivery Information (as defined in Clause 7.4) or any delay caused by Buyer.
- Buyer has the right to cancel any unfulfilled Orders (or part) to which a price variation as stated in Clause 5.4.1 relates by giving written notice to that effect to Seller either within two (2) business days of having been notified of the price variation or prior to the actual delivery of the Goods, whichever occurs first. Invoices shall be issued by Seller. Invoices shall be paid by Buyer within thirty (30) days following the invoice date in the currency specified on the invoice and in cleared funds.
- All sums due by Buyer will become payable immediately upon termination of the Contract and must be paid in full without any deduction (including in respect of any bank fees), set-off, counterclaim or withholding (other than any deduction or withholding of tax as required by law, in which case Buyer shall pay such additional amount as shall be necessary to ensure Seller receives payment of the full invoice amount).
- Where any sum owed by Buyer to Seller is overdue, or if at any time the credit standing of Buyer has in the opinion of Seller been impaired for whatever reason, Seller may at its own discretion, without engaging its responsibility, (i) demand payment of all outstanding balances whether due or not and cancel or suspend all outstanding Orders, and/or (ii) recall Goods in transit; and/or (iii) withdraw any credit granted for deliveries already made and/or (iv) decline to make further deliveries except upon receipt of cash in advance or satisfactory security.
- In addition, failure to pay any of the sums due on the due date shall automatically and without any formality whatsoever, result in the application of late payment interest at a rate of 3 times the legal interest rate and a lump-sum indemnity of 40 euros for collection costs, calculated on the amount, including tax, of the price of the Goods and/or Services of the Contract in addition to court costs and reasonable attorneys' fees and expenses if applicable. Buyer acknowledges and accepts that no valid payment may be made by offsetting. Seller also reserves the right to suspend or terminate the Contract automatically, as of right, without prejudice to any damages that it may claim from Buyer as a result of such suspension and/or termination and/or the payment of storage fees for Goods and/or termination of the execution of Services contracted with its service providers and/or if Buyer has ceased payments or is insolvent.
- Any potential claim in relation to the amount of invoices must be formulated by Buyer within a maximum period of 30 days following the date of said invoices. After this period, invoices will be considered as accepted.
- Moreover, any claims relating to Goods and/or Services that Buyer may have issued against Seller do not exempt it from paying amounts due.

Quantities

- The quantity of the Goods will be as set out in the Order Confirmation.
- The weight or volume of the Goods is the weight or volume as ascertained by Seller which will be accepted by both parties as correct. Seller will not be responsible for any weight loss during transit.**
- Seller may deliver an excess or deficiency of up to 10% without any liability whatsoever, save that the invoice value shall be adjusted accordingly so that Buyer only pays for the actual quantity dispatched.
- Seller may deliver (and invoice) by instalments and each instalment will be deemed a separate Contract. Any delay in delivery or defect in an instalment shall not entitle Buyer to cancel any other instalment.

Delivery

- Unless agreed otherwise in writing by the parties, all Goods are delivered FCA ("Free carrier" as defined in INCOTERMS 2020®) at the place specified in the Order Confirmation.
- Any dates quoted for delivery of the Goods or performance of Services are indicative.
- In the event of delay in delivery, Buyer shall give written notice to Seller requiring the delivery to be made within 14 days. Subject to Clause 7.5, if Seller fails to fulfil the delivery within 14 days, Buyer shall be entitled to cancel the Order. Seller's sole liability and Buyer's exclusive remedy for such non-delivery will be limited to (a) refunding any sums which Buyer has paid for the undelivered Goods, and (b) reimbursing Buyer for the reasonable and proper external costs and expenses incurred by Buyer, in obtaining replacement goods of similar description and quality, at the lowest available market price, less the Price of the relevant Goods.**
- Seller shall not be liable for any delay in delivery of the Goods or Services where Buyer failed to provide written notice in accordance with Clause 7.3 or for any delay that is caused by:
 - (i) a Force Majeure Event as set forth in Clause 13 or (ii) Buyer's failure to provide Seller with adequate instructions, information, licences or authorisations to enable the Goods or Services to be supplied on time ("**Delivery Information**").
- If Buyer refuses or fails to take delivery of the Goods when they are ready for delivery or to provide any Delivery Information to enable on time delivery, the Goods will be deemed to have been delivered by the due date and Seller may charge Buyer for all related costs and expenses (including for demurrage claims, wasted transport, storage and insurance). Following written notice to Buyer, Seller may also sell any of the Goods at the best price reasonably obtainable in the circumstances and charge Buyer for any shortfall below the Price of the Goods under the Contract.
- If Seller's delivery note or package labelling states that the

Packages in which the Goods are delivered are returnable to Seller, such Packages shall be returned in accordance with such instructions. If such Packages are not so returned they will be chargeable at replacement value and no credit will be due on Packages for which a charge have been made by Seller. "**Packages**" shall include bulk tankers, minibulks, flexis, crates, boxes or other containers and pallets.

The loading or filling of transport equipment and/or Packages which has been made available by Buyer shall take place at the risk of Buyer, even if this is carried out by Seller. Seller is entitled to refuse to load or to fill such Packages or equipment, if this does not comply, according to the judgement of Seller, with applicable legislation, rules and regulations.

RISK TRANSFER AND RESERVATION OF TITLE CLAUSE

THE RISK IN THE GOODS SHALL PASS TO BUYER AT THE TIME OF DELIVERY OR DEEMED DELIVERY UNDER CLAUSE 7.

THE LEGAL AND BENEFICIAL OWNERSHIP OF THE GOODS SHALL REMAIN WITH SELLER UNTIL IT HAS RECEIVED IN FULL AND CLEARED FUNDS ALL SUMS DUE TO IT IN RESPECT OF THE GOODS INCLUDING THE AMOUNTS IN PRINCIPAL, INTEREST AND INCIDENTAL AMOUNTS AS SET FORTH IN ARTICLES 2367 AND SUBSEQUENT OF THE FRENCH CIVIL CODE. FAILURE TO PAY ANY OF THE INSTALLMENTS OF PART OF THE PRICE MAY LEAD TO THE CLAIM OF THE GOODS WITHOUT THE NEED OF ANY PRIOR FORMAL NOTICE. EXCEPT TO ENGAGE THEIR OWN RESPONSIBILITY, BUYER UNDERTAKES TO INFORM IMMEDIATELY SELLER OF THE EVENTUAL SEIZURE OF THE GOODS OR OF ANY FACT DEPRIVING THEM OF THE DISPOSAL OF THE GOODS IN THEIR ENTIRETY (THEFT, DAMAGE, INTERVENTION OF THIRD PARTY ETC.).

Buyer is entitled to use the Goods in its manufacturing process or sell the Goods notwithstanding that ownership in such Goods has not passed to it.

Until ownership of the Goods has passed to Buyer, Buyer holds the Goods in trust for Seller and undertakes to:

- 8.4.1 store the Goods (at no cost to Seller) separately from all other goods in such a way as they are clearly identified as the property of Seller;
- 8.4.2 not destroy, deface or obscure any identifying mark or packaging on or relating to the Goods;
- 8.4.3 maintain the Goods in satisfactory condition;
- 8.4.4 have the Goods insured for their full Price against all risks to the reasonable satisfaction of Seller, whenever requested by Seller produce a certificate of insurance to Seller and procure that any insurance proceeds received in respect of lost or damaged Goods are paid to Seller, to the extent required to satisfy the indebtedness of Buyer to Seller.

Seller may end Buyer's right to possession and use of the Goods with immediate effect if:

- 8.5.1 payment under the Contract becomes overdue;
- 8.5.2 Buyer has ceased payments or is insolvent;
- 8.5.3 if Buyer encumbers or in any way charges any of the Goods; or

8.5.4 if the Contract terminates for any reason, in which cases Seller will be entitled to issue Buyer with a credit note for all or any part of the Price paid by Buyer for those Goods together with taxes (including VAT) thereon.

Buyer grants Seller, its agents, employees and sub-contractors an irrevocable licence at any time during normal business hours to enter any premises where the Goods are in order to recover them when Buyer's right to possession and use has terminated.

Warranty

Goods shall be covered by applicable legal warranty set forth in Chapter IV of the French Civil Code and in particular warranties provided for in articles 1602 and subsequent and articles 1625 and subsequent and warranty for hidden defects provided for in articles 1641 and subsequent.

All Goods shall be examined and tested by Buyer on delivery. Seller warrants for a period of 6 months from the delivery date ("**Warranty Period**") that:

- 9.3.1 on delivery, the Goods shall comply in all material respects with Seller's specification for the Goods as referred to in the Order Confirmation or as described in the relevant technical data sheet ("**Specification**"); and
- 9.3.2 the Services will be provided using reasonable care and skill

(the "**Warranty**").

Any claim by Buyer in respect of any short delivery, breach or suspected breach of the Warranty (each a "**Defect**") must be made in writing to Seller within:

- 9.4.1 14 days of delivery where apparent (or should have been apparent) on reasonable examination; or
- 9.4.2 14 days of the Defect coming to the knowledge of Buyer where not apparent on reasonable examination.

Any claim by Buyer on account of quality shall be decided by reference to control samples drawn at the time of manufacturing the relevant Goods and retained in Seller's laboratories. The results of the examination of such control samples shall be conclusive in all respects in regard to such claim.

Subject to the remainder of this Clause 9, if during the Warranty Period the Goods are proved to the reasonable satisfaction of Seller not to comply with the Warranty, Seller will either, at its option, replace or repair such defective Goods or refund the Price of the defective Goods. Seller shall not be liable for the Goods' failure to comply with the Warranty and Buyer shall not be entitled to reject the Goods if:

- 9.7.1 **the relevant Defect was caused by damage in transit after delivery; or**
- 9.7.2 **the Defect arises from wilful damage or negligence of Buyer, its employees, agents or sub-contractors ("Representatives"); or**
- 9.7.3 **the relevant Defect was caused or exacerbated by Buyer's, or its Representatives', improper use,**

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| | <u>handling, alteration, maintenance, storage or failure to comply with instructions provided with, or given by Seller in relation to the Goods (if any); or the relevant Defect has not been notified to Buyer in accordance with Clause 9.4; or</u> | | and within 1 month from the date of becoming, or ought reasonably to have become, aware of the event. Failure to give such notice shall constitute a bar or irrevocable waiver to any claim related to such event. | |
| 9.7.4 | <u>Buyer (or its Representatives) makes further use of the relevant Goods after discovering the Defect.</u> | 12 | Compliance | 14.7 |
| 9.8 | Any Goods which have been replaced will belong to Seller and Seller may require as a condition of any replacement or refund that the defective Goods are returned to Seller. Any replacement Goods will be eligible to replacement or refund under the terms specified in Clause 9.5 for the unexpired portion of the original Warranty Period. If Seller determines that any Goods so returned are not covered by the Warranty, Seller reserves the right to charge Buyer for all reasonable costs and expenses incurred by Seller in examining and handling such Goods. | 12.1 | Buyer warrants and represents to Seller that (i) it will promptly provide to Seller such information as may reasonably be required from time to time in order for Seller to obtain and maintain compliance with the Registration, Evaluation, Authorisation and Restriction of Chemicals Regulation 1907/2006, or any equivalent regime operating in any relevant jurisdiction ("REACH"), in respect of the Goods and/or any part and/or constituent of the Goods (including its uses), and (ii) that it will comply with its obligations under REACH. | |
| 9.9 | <u>Subject to Clause 11.4, the remedies set out in this Clause 9 will be the sole and exhaustive remedies of Buyer in respect of any Defect. All warranties, conditions and other terms implied by law (whether as to quality, merchantability, description, fitness for purpose or otherwise) are excluded.</u> | 12.2 | Seller is under no obligation to include Buyer's use(s) in its REACH registration unless agreed in writing between the parties. | 15 |
| 9.10 | <u>Any suggestion or representation concerning any possible use or application of the Goods made by Seller in any sales or marketing literature or in any response to a specific enquiry or any technical advice (whether oral or in writing) is given in good faith, but it is entirely for Buyer to satisfy itself fully as to the suitability of the Goods for any particular purpose, even if this purpose is known to Seller.</u> | 12.3 | Seller will have the right to suspend delivery under the Contract or terminate the Contract without any liability to Buyer immediately upon written notice, if Seller elects in its absolute discretion, not to proceed with/maintain any REACH registration and/or authorisation in respect of the Goods, and/or any part and/or any constituent of the Goods. | 15.1 |
| 10 | Buyer's obligations | 12.4 | Buyer shall comply with all applicable trade sanctions (including those imposed by the United Nations, EU and UK) and shall not export, import, ship, sell or supply the Goods to a jurisdiction or an individual subject to those sanctions. Buyer shall, if requested by Seller, provide Seller with documentation satisfactory to Seller to verify the final destination of the Goods. | 15.2 |
| 10.1 | Buyer shall ensure that the terms of the Order and any information it provides in relation to the Goods or Services are complete and accurate. | 12.5 | Buyer undertakes to comply with: (a) all applicable laws relating to use, dual-use, diversion, trace, export and re-export of the Goods (including but not limited to any application EU legislation and the U.S. Export Administration Regulations, the UK Export Control Act 2002 and related legislation in effect from time to time) (" Export Laws ") and shall obtain all necessary written consents, permits and authorisations and complete such formalities as required by Export Laws; and (b) Seller's requirements for the application of the Goods and Buyer further undertakes to use reasonable endeavours to secure similar undertakings from its customers. | |
| 10.2 | Buyer will, and will procure that its Representatives will, only use or apply the Goods for the purposes and in the manner expressly set out in Seller's written instructions (including e-mail instructions) (if any) supplied to Buyer in relation to the Goods (including any applicable Material Safety Data Sheets ("SDS") or labelling information). | 12.6 | Seller shall not be in breach if any sum due under this Contract is not paid in order to comply with any applicable trade sanctions. | 15.3 |
| 10.3 | Buyer acknowledges that it is familiar with the Goods and has been adequately warned by Seller of the risks associated with handling, transporting, using, storing and disposing of the Goods, including those set out in the SDS and packaging. Buyer further accepts its independent knowledge of such risks which are acknowledged and understood in Buyer's industry and assumes all risks and responsibility for the handling or use of the Goods in any way and in combination with other substances. | 12.7 | Buyer shall comply with any applicable laws, regulations, guidelines and good industry practices relating to fair business standards, including, without limitation, those dealing with workplace safety, human rights (such as human trafficking, slavery and conflict mineral sourcing), environmental protection, sustainable development, anti-tax evasion, bribery and corruption. | 15.4 |
| 10.4 | Buyer shall not resell the Goods as they are in different packaging. If Buyer further processes or incorporates the Goods into another material or resells, exchanges and/or transfers the Goods to another jurisdiction, Buyer shall develop its own branded SDS and certificates of analysis consistent with the regulatory requirements of the jurisdiction(s) in which Buyer markets the final Goods. | 12.8 | Buyer confirms that it has read and understood Seller's code of conduct available on Synthomer corporate website here https://www.synthomer.com and agrees to comply with Seller's code of conduct or to maintain its own policies which have the same or similar level of standards. | 15.5 |
| 10.5 | In relation to Services, Buyer shall provide Seller and its Representatives, with access to Buyer's premises, as reasonably required by Seller to provide the Services. | 13 | Force Majeure | 16 |
| 11 | Liability and indemnity | 13.1 | Seller will be released from its obligations and will not be liable for any failure or delay in performing its obligations under the Contract which is caused wholly or partly by a Force Majeure Event. | 16.1 |
| 11.1 | <u>Buyer will indemnify in full and on demand Seller against all liabilities, damages, losses (including economic loss such as loss of profit, loss of future revenue, loss of reputation and/or goodwill and loss of anticipated savings), costs and expenses (including reasonable legal (on a full indemnity basis) and other professional advisers' fees), suffered or incurred by Seller and/ or its affiliates arising out of or in connection with:</u> | 13.2 | As expressly agreed between the Parties, following events shall have the same consequences as a force majeure event, even when legal and jurisprudential conditions of force majeure would not be met : acts of God, fire, accidents, strikes, lockouts or industrial disputes (whether such strikes, lockouts or industrial disputes affect the workforce of Seller and/or any other person), storm, bad weather, lightning, earthquake, epidemic or pandemic, war, insurrection, riot, civil commotion, acts or threats of terrorism, cyber-crime, cyber-attacks, government interference, any law or any action taken by a government or public authority (including without limitation imposing an export or import restriction, quota or prohibition, or failing to grant a necessary licence or consent), theft, malicious damage, shortage of labour, materials, fuel, utilities or transport, breakdown or failure of plant or machinery, defective materials, delay or non-performance by third parties or suppliers, any failure or any cause whatsoever beyond Seller's reasonable control (" Force Majeure Event "). | 16.2 |
| 11.1.1 | <u>any acts or omissions of Buyer in connection with the use or application of the Goods and/or Services or otherwise;</u> | | In the event of a Force Majeure Event continuing for a period of more than three (3) months, either party shall be entitled to cancel or suspend the whole or any part of any delivery, having given not less than 14 days' notice in writing to that effect to the other Party. | 17 |
| 11.1.2 | <u>any injury, disease or death of persons or damage to property or the environment arising out of or in connection with (i) the loading, unloading, storage, handling, purchase, use, sale or disposal of the Goods or (ii) any failure to disseminate site health and safety information;</u> | 13.3 | Buyer will continue to pay the Price for any Goods it receives or for Services performed notwithstanding the occurrence of the Force Majeure Event. | 17.1 |
| 11.1.3 | <u>Buyer's violation of its compliance obligations under Clause 12; and</u> | | | |
| 11.1.4 | <u>any infringement by Buyer of Seller's IPR (as defined in Clause 14.1).</u> | 13.4 | | 17.2 |
| 11.2 | <u>Subject to Clause 11.4, Seller's maximum aggregate liability arising out of or in connection with the Contract, whether in contract, damage (including negligence and breach of statutory duty), misrepresentation, under statute or otherwise, shall be limited to 125% of the Price of the Goods giving rise to the claim.</u> | 14 | Intellectual Property | 18 |
| 11.3 | <u>Subject to Clause 11.4, Seller shall in no event be held liable for any:</u> | 14.1 | "IPR" means all patents, utility models, identification marks, trade marks, trade names, domain names, service marks, rights to prevent passing off, registered designs, design rights, copyrights, database rights, topography rights, confidential information for any of the aforementioned (including data, know-how and formulations) and any applications for any of the aforementioned and any similar right recognised from time to time with all rights of action for infringement in all countries in the world, together with all renewals and extensions. | 18.1 |
| 11.3.1 | <u>Loss of profit;</u> | | No assignment of right or licence is granted to Buyer in respect of the IPR of Seller (or of any of its affiliates), except the right to use the Goods and Services in Buyer's ordinary course of business. | 18.2 |
| 11.3.2 | <u>loss of revenue, loss of production or loss of business;</u> | 14.2 | Buyer shall not analyse, attempt to modify or reverse-engineer or otherwise seek to determine the structure of any Goods without the prior written consent of Seller. | |
| 11.3.3 | <u>loss of goodwill, loss of reputation or loss of opportunity;</u> | 14.3 | Buyer will not use Seller's name, logo, trade marks or other identification marks for the purposes of advertising or publicity without the prior written consent of Seller. | |
| 11.3.4 | <u>loss of anticipated saving or loss of margin;</u> | 14.4 | No warranty or representation is given by Seller that the Goods or Services do not infringe the IPR of any person. | |
| 11.3.5 | <u>increase in overheads and/or other costs;</u> | 14.5 | Buyer undertakes to notify Seller, in writing and without delay, | |
| 11.3.6 | <u>wasted management, operational or other time; or</u> | 14.6 | | |
| 11.3.7 | <u>liability of Buyer to third parties in any action brought by third parties against Buyer;</u> | | | |
| 11.4 | <u>in each case whether direct, indirect, immaterial and/or unforeseeable damage which arise out of or in connection with the Contract.</u> | | | |
| 11.5 | Nothing in these T&Cs will operate to exclude or restrict one party's liability (if any) to the other: (i) for death or personal injury resulting from its negligence; or (ii) for its fraud; or (iii) for any matter for which it is not permitted by law to exclude or limit, or to attempt to exclude or limit, its liability. | | | |
| 11.5 | Any claim against Seller must be notified by Buyer to Seller in writing with reasonable details as to the grounds for the claim | | | |